

# Effective Interpersonal Skills

10 December 2021 02:00 PM - 10 December 2021 05:00 PM

**Facilitator:**

## **Brief Overview:**

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## **Session content:**

- Building Rapport and Influencing Skills
  - Assertive Communication
  - Dealing with Different People
  - EI & Managing Emotions
  - Handling Conflict
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## **For Whom:**

- Those in Supervisory and Managerial Roles
  - New Employees
  - Entrepreneurs
  - HR Professionals
  - Sales and Marketing Professionals
  - Students
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## **Key Takeaways:**

Business Etiquette  
Key Influencing Skills  
Assertive Communications Skills  
Managing emotions and conflicts.

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## **Facilitator profile:**

V.Viswanathan is a Corporate Trainer, Consultant, a Visiting Faculty for B-Schools and an author. He is a Master Behavioural Skills Trainer and a professional member of Global Trainers Federation. He is DC Psychology Certified Trainer. He is PMP and CII-SCMPro certified and has completed Master Diploma in Training from IATD. He is a certified NLP, EQ and MBCT Practitioner and has conducted numerous training programs.

### **Fee Details:**

- **Fee Details**
- Member amount : Rs 767.00- (Including 18%GST)
- Non Member amount : Rs 921.00- (Including 18%GST)
- Total Member count : 50