



# EFFECTIVE PERFORMANCE FEEDBACK

(Learn the Art of Giving & Taking Constructive Feedback)

Managers often find themselves tasked with the crucial responsibility of providing performance feedback, yet many feel ill-equipped to do so effectively. This workshop seeks to bridge this gap by empowering participants with the essential skills and techniques necessary for delivering constructive and impactful feedback to their team members or colleagues.

## 💡 WORKSHOP CONTENT

- Benefits of performance feedback
- Active listening and comprehension
- Structuring effective feedback
- Managing emotional reactions
- Continuous improvement mechanisms
- Role-playing for practical application



Thursday, 18 April 2024



10:00 am - 05:30 pm



MMA Management Center,  
Chennai

FACILITATOR

**NATARAJAN B**

Director - L&D International Coaching  
Federation, Chennai Chapter



# EFFECTIVE PERFORMANCE FEEDBACK

(Learn the Art of Giving & Taking Constructive Feedback)

### OBJECTIVE

- Understand the importance of feedback for growth.
- Develop practical strategies for constructive feedback.
- Enhance communication skills for clarity and empathy.
- Learn techniques for navigating challenging conversations.
- Foster a culture of proactive feedback and coaching.

### WORKSHOP CONTENT

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### DATE & PLACE:

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MMA MANAGEMENT CENTER

### WHO CAN PARTICIPATE

The workshop is designed for individuals in managerial or team roles who are responsible for providing performance feedback to their team members or colleagues. This includes:

- Managers at all levels
- Team leaders
- Supervisors
- Human resources professionals
- Anyone involved in providing feedback or coaching within their organization
- Entrepreneurs handling micro / macro teams

### WORKSHOP METHODOLOGY

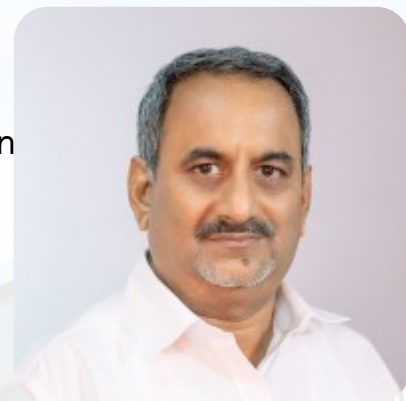
- Interactive sessions, group discussions, and real-life case studies for hands-on learning.

### KEY TAKEAWAYS

- Equip yourself with the knowledge and confidence to provide impactful feedback.



Natarajan B is a seasoned HR professional with 29 years of cross-cultural expertise in people management and innovative HR solutions. He holds degrees in Mathematics and Production Technology, along with a Master's in Human Resource Management. Formerly Vice President of HR at Apollo Group and PPN Power Generation, and General Manager HR at Tebma Shipyards and KONE Elevator, Natarajan is now establishing his own executive coaching practice.



As an Associate Certified Coach (ACC) with the International Coaching Federation, Natarajan is committed to transformational leadership. He's also skilled in virtual facilitation and competency-based HRM. Actively involved in professional associations like ISTD and MMA, Natarajan contributes as a visiting faculty at MSSW and serves as Director for Learning & Development at ICF Chennai Charter.



### Participation FEE

**Rs. 2800** + 18 % GST

Special discounted fee for MMA Members

**Rs. 1800** + 18 % GST

**Bulk discount for more than 5 nominations**

**Early bird discount 5%** for nominations received with participation fee on or before **19 April 2024**

\*Fee once paid will not be refunded

**REGISTER NOW**

For more details call:  
R Sathish Kumar @ **96770 77700**  
Sudheesh TS @ **7200382194**

